

ALERT: Southwest Airlines flights for travel that includes May 8, 2017

Southwest Airlines is upgrading their current reservation system on May 8th. As a result of that change, Trips users booking roundtrip reservations that include May 8th, 2017 (for example, travel from May 5 through May 11) will see an error message. Recommended action steps are:

- Book two one-way flights on Trips instead of one roundtrip, or
- Call the DTC at 877 526-6050 for assistance

Note: If you try to book a roundtrip reservation on Trips, you will be prompted to restart your search and book a one-way outbound flight, and then to book a one-way return flight. Should you proceed with a roundtrip reservation, it will not be processed correctly.